

Legal and regulatory framework – formal rental



- Rental Housing Act Tenant Landlord Relationship
- Landlord and tenant mediation and arbitration service
 - speedy,
 - non bureaucratic
 - equal protection landlord and tenant
- Building Quality Legislation and Regulation

Legal and regulatory framework – formal rental



- Rent control of rental market (NO!!)
- Government intervention in market through incentives (yes!)
- Where incentives regulation of direction and targeting of incentives from investment through life of asset.

Sustainable financial model



- Where affordable let market works
 - Facilitate environment for risk reduction to encourage investment – equity and loan finance
 - Land and building planning streamlined
 - Management of tenant landlord relationship
 - Reducing of potential operational cost overload e.g. Level of rates and utility costs
 - range of landlord options easy provider access to market
- Where market cannot work incentive interventions
 - Tax rebates
 - Grants on capital and operational (care as open ended commitment)
 - Guarantees and loan reduction
 - Non profit but good business landlords

Affordability issues



- Must have regular, reliable and verifiable income
- Capital costs for right product
- High management administration costs keep it lean, efficient and effective
- Large profit returns on investment particularly where land prices are high
- Increasing municipal and utility costs make rentals unaffordable
- Targeting of grant/subsidy to those that need it most

Institutional Capacity Building



- Institutional set up costs 'non profit' and 'for profit'
- Capacity development required for young sector
- Focus on:
 - Controlling cost and quality of developments
 - Financial management of operations
 - Management functions
- Programmatic approach to different modes
- Dealing with set up costs and capacity development self funded or subsidized?

Data Collection and Market Intelligence

- Information re market that is dispersed needs greater linkage between agencies
 - Market Demand
 - Rentals and real costs by building and unit type
 - Building durability and cost
 - Financial returns
 - Management costs
 - Grant and subsidy returns
- Confusion between 'need' and 'market' demand
- Key financing management indicators need more careful defining
 - For profit medium and large landlords (possibly best developed)
 - Small and emerging landlords
 - Non profit government subsidized

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